



We are currently looking for a committed and reliable

AUTOMATION SPECIALIST (m/f, full-time)

to support our team.

Start date: February/March 2017

Classification: Operations

Location: Bangkok

About Neos:

Neos, headquartered in Munich, is a globally trusted expert using technology innovatively to enable businesses' digital needs. The company offers a full range of solutions around Big Data, DevOps and Software Defined Data Centres, including infrastructure and application management, cloud infrastructure enablement and application development platforms. Neos also supports innovative software vendors in their virtualization automation, application hosting and cloud migration efforts.

Neos' clients include large enterprises in the areas of telecommunications, travel, hospitality and e-commerce. Neos aims to be the trusted technology partner of choice for organizations requiring specialized assistance to transition into, and operate, their IT in the digitized world. We create efficient teams of multi-skilled technology evangelists and innovators, who apply their experience in high-availability environments, to provide agile solutions. High ethical standards are an integral part of our business. Our teams identify with, and own responsibility for, their contribution to sustainable business success, which includes the environments in which we operate.

Your Role:

Your future responsibilities

Within Service Operations as Automation Specialist you will be responsible for the whole lifecycle of a complex customer environment from a chef, puppet, proxmox, pfsense perspective. You will work with System Engineers from other technological areas as required in order to integrate the different technologies components you are responsible for into even most complex customer environment.

Activities you are expected to perform:

- Support internal / external projects
 - Provide technical consultancy
 - Manage technical requirements
 - Develop design and estimate efforts
- Design, plan and build of new environments
 - Own the design, plan and build activities around your technologies-specific components within customer and internal environments
 - Manage documentations and CMDB
 - Manage high-availability or disaster-recovery
 - Install and configure other resources as required
 - Install and configure customer applications as required
 - Install and configure tools required to manage your technologies
 - Perform final testing and hand-over of your technologies into operations
- Operate existing environments
 - Collaborate with each team for the related environment
 - Ensure compliancy by regularly patching and hardening environments
 - Perform proactive monitoring and maintenance on environments
 - Perform ITIL processes (change, incident, problem)
 - Implement and test backup and recovery services
 - Perform capacity and performance management
 - Perform On-Call duties periodically
- Develop and support services and products
 - Support the definition and implementation of standards (i.e. security)
 - Support the development and improvement of processes & tools

Your specific profile

- Profound knowledge of Chef, Puppet
- Profound knowledge of Proxmox, pfSense
- Additional skills (not essential for the position): Qlik Sense, Vagrant+VirtualBox

Personality Profile:

We are looking for a candidate who is passionate about technology and is able to communicate to audiences at all levels, the value of the Neos solutions.

1. Academic background:

- Bachelor's Degree in Information Technology or equivalent work experience

2. Professional Experience:

- Chef
- Puppet
- Profound knowledge of Proxmox, pfSense
- Additional skills (not essential for the position): Qlik Sense, Vagrant+VirtualBox

3. Required skill set

- Ability to work across boundaries in a very demanding environment
- Good customer service skills and ability to communicate effectively
- Good understanding of infrastructure, architecture and design
- Strong analytical skills and creative thinking abilities
- Strong diagnostic and troubleshooting skills
- Pro-active, adaptable, and result-driven approach
- Ability to work independently and as part of a team
- Ability to prioritize multiple tasks for efficient work output
- Ability to create / use scripts (i.e. Javascript, Perl, Shell, Python)
- Ability to apply automation concepts and tools (i.e. Ansible, Docker)
- Fluent in English, verbal and written

We offer:

An exciting and stimulating role in a dynamic, fast growing and multi-cultural IT company. You will have the opportunity to develop yourself and your career, working in areas involving the latest technology in a relaxed, professional environment. You will also have the opportunity to be innovative and think 'outside of the box'.

If you believe you are the right person, please send your application via E-Mail to

Careers-APAC@neosIT.com

NEOS IT Services Co., Ltd.

89 AIA Capital Center
11th Floor Unit 1105
Ratchadapisek Road
Dindaeng, Bangkok 10400
Tel.: +66 2105 4346

